

Community Referral Agency, Inc.



2016 Annual Report

A Not for Profit Agency

Providing Shelter and Services for Survivors of Domestic Violence and Sexual Assault



Stronger Together

*Serving Protective Parents
And
Their Children*

The Community Referral Agency, Inc. is proud to be a non-profit agency in its 38th year of service to survivors of domestic violence and their children and to survivors of sexual violence. Our multi-county agency serves primarily Polk, Burnett and Barron Counties in Wisconsin.

All survivors are of great importance to CRA. It is our mission to end violence and lift up those who have suffered as a result of family and/or sexual violence. To that end, CRA works to empower those who have endured the trauma of domestic violence, sexual violence, teen dating violence and stalking. All of CRA's programs are designed and implemented with the goal of helping survivors heal and also empowering them to lead healthy and productive lives.

IN 2016, CRA PROVIDED 3,409 BED NIGHTS OF SHELTER AND PROVIDED SERVICES FOR 117 CHILDREN AND FOR 286 ADULTS. CRA CONTINUED TO SEE SERVICE NUMBERS GROW WHILE SHELTER NUMBERS WERE LESS THAN 2015.

Of special significance are the protective parents and children who come to us for shelter and services or for outreach services. Assisting these families to learn how to work together and retain their sense of family while struggling to overcome trauma is of prime concern to our agency. CRA's team of professional advocates work with families to coordinate services including schools, mental health therapy and other vital services to help these families move forward.

At the core of CRA's mission is the desire to provide a safe and violence free temporary shelter for victims.

The 24-hour crisis line and information and referral service remains a vital service to our constituency. These calls are answered 24/7. In addition to the shelter, crisis and information and referral services, CRA also has support groups for shelter and outreach clients, provides life skills needs assessment, money management, assistance with job searches and with apartment searches. CRA provides transportation for clients to look for apartments as well as job interviews. This transportation is needed as many clients have no transportation and there is no mass transit in our counties.

CRA 2016 Demographics:

Ages of Clients

0-17 years: 117

18-24 years: 53 Women; 1 Man

25-49 years: 190 Women; 2 Men

50-59 years: 30 Women; 1 Man

60+years: 13 Women; 0 Man

Other Important Statistics

CRA received 285 hotline calls

9,767 individual adult contacts were made with clients for individual support/counseling

751 adult group meetings were held

1510 individual child/youth contacts were made for individual support/counseling

325 child/youth group meetings were held

21 community presentations were made to adult general populations of 1604 individuals

2 presentations were made to children and youth of 123 individuals

CRA was engaged in 3 public awareness activities

39 volunteers contributed 709 volunteer hours

CRA provided 37,216 miles of transportation to clients in 2016

Ongoing programs include: Child and Youth advocacy, Burnett County Sexual Assault/Domestic Violence Outreach in Siren, Polk County Sexual Assault/Outreach in Milltown, Domestic Violence Services in Polk County and Barron County Sexual Assault/Outreach in Rice Lake. Advocates employed in these programs work with clients in need of direct services including advocacy in the areas of legal and medical systems as well as support groups and one-on-one counseling.

Continuing with our mission of empowerment, CRA continues to partner with the House of Hope in St. Croix Falls to offer confidential mental health therapy to our shelter and outreach clients on-site at our offices in Milltown.



CRA'S PARTNERSHIP WITH THE HOUSE OF HOPE HAS ENABLED 11 ADULTS AND 1 CHILD TO HAVE 143 MENTAL HEALTH APPOINTMENTS, 190 HOURS OF MENTAL HEALTH THERAPY, MOSTLY ON-SITE AT CRA OR AT HOUSE OF HOPE OFFICES IN ST. CROIX FALLS

CRA has continued our partnership with the courts and law enforcement to offer a Domestic Violence Education class to those who wish to end a No Contact Order with their abuser. CRA has continued to partner with Family Matters LLC in coordination of a program to offer Bond Modification Education class to those who have been charged with domestic violence. In essence assuring both partners are educated about the impact of violence on the family and especially the effects of violence on children.

Success through Partnerships

CRA continues to collaborate with many other service providers in the counties in which we work. Our goal is to facilitate the provision of services for our clients. We continue to collaborate with Polk County for on-site intake of Badger Care and WIC for our shelter clients. We also partner with Child Protection Services for on-site supervised visits for Mother's whose children may be in foster care. Our partnership with the St. Croix Valley Family Resource Center is also valuable. This program provides on-site assistance to parents in our shelter. This parent support and education program has been proven to be vital to our clients and to our staff.

CRA staff members actively participate in training and periodic meetings sponsored by the Wisconsin Coalition Against Sexual Assault (WCASA) and the End Abuse Wisconsin/Wisconsin Coalition Against Domestic Violence (WCADV). This allows staff to have current information and tools available to provide services to the community.


The Coordinated Community Response (CCR) teams meet in Polk and Burnett counties in order to discuss service needs for victims. CRA's lead advocacy staff represents CRA at many external meetings, including the Coordinated Community Response Teams. These teams are comprised of judges, district attorneys, health and human service providers, nurses, victim witness coordinators and law enforcement. We also work closely with West Central Wisconsin Community Action Agency (WEST CAP) whose agency provides transitional housing.

CRA is also part of a Continuum of Care overseen by the West Central Wisconsin Community Action Agency. Members of this continuum include the Salvation Army and other area homeless shelters as well as area domestic violence shelters. This continuum meets throughout the year to discuss current needs of homeless individuals and provide information regarding current openings and services available at each facility.

CRA is part of the Polk County Mental Health Task Force and coordinates with this group to stay abreast of mental health issues, concerns and services. Many victims of domestic violence and sexual assault are often diagnosed with mental health issues.

CRA also plays an active role in the Polk County CARING Committee and DEC (Drug Endangered Children). These committees are made of agencies that work with at-risk kids.

CRA has an active role in the Polk County Police Chiefs Committee. This Committee is made up of Chiefs of Police from the county, County Probation and Parole, Polk County Sheriff's Department, Polk County Juvenile Justice, Juvenile Justice Intake Social Workers and CRA. Law enforcement is one of our strongest allies and we work to keep them abreast of issues relating to domestic violence and sexual assault and we learn about law enforcement issues that may relate to our clients. CRA's Executive Director is a member of this committee. CRA hosts at least one of the Committee's meetings annually.



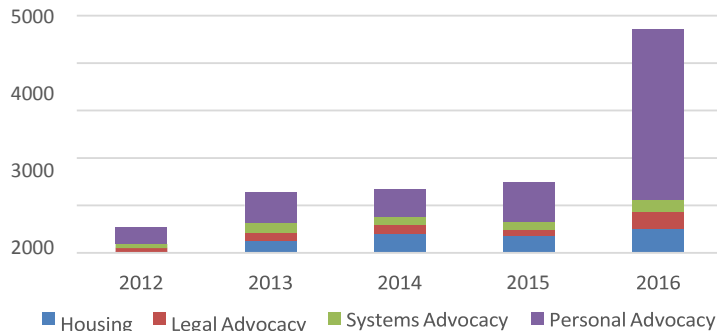
CRA'S OUTREACH ADVOCATES LOCATED IN SATELLITE OFFICES IN SIREN (BURNETT COUNTY) AND RICE LAKE (BARRON COUNTY) HAVE CONTINUED TO DO EXCELLENT WORK WITH OUTREACH CLIENTS. THE BURNETT COUNTY ADVOCATE IS ACTIVE IN THE BURNETT COUNTY COORDINATED RESPONSE TEAM AND THE SEXUAL ASSAULT RESPONSE TEAM. THE BARRON COUNTY ADVOCATE IS ACTIVELY INVOLVED WITH THE SAFE AND STABLE FAMILIES COMMITTEE AND THE BARRON COUNTY SEXUAL ASSAULT RESPONSE TEAM. ALL CLIENTS HELPED IN CRA OUTREACH SERVICES ARE ALWAYS WELCOME TO SEEK THE SAFETY OF THE SHELTER.

Our role as it relates to the above agencies is to work collaboratively and to provide information regarding our services and the needs of our clients. Through this networking we have seen referrals from our networking partners dramatically increase.

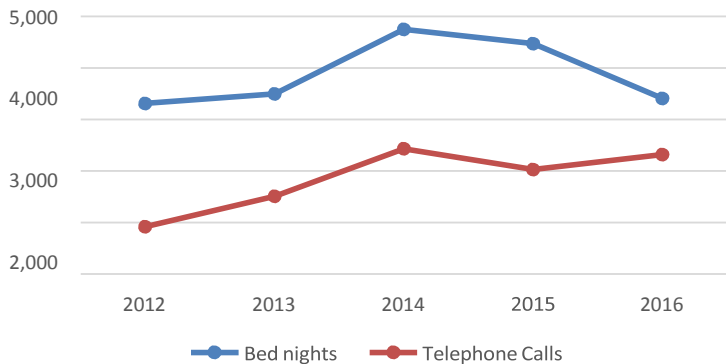
Assisting CRA board and staff with the Agencies' mission are our 39 volunteers. These individuals never hesitate to say "yes" when called upon and truly are the heart of CRA. During the course of 2016 CRA's volunteers contributed 709 volunteer hours and donated 6,370 miles to CRA.



Persons Served



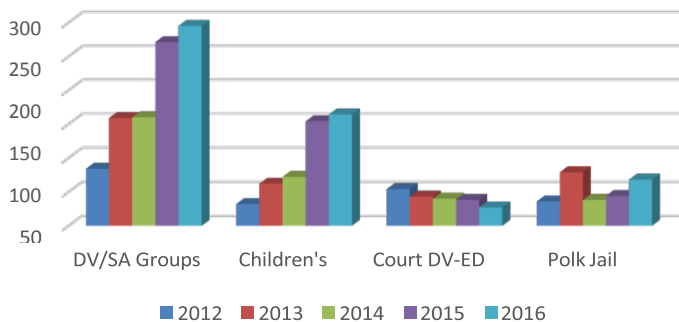
The Community Referral Agency provides services that are free and confidential and are open to all individuals regardless of ethnicity, religion or sexual orientation.



CRA shelters female survivors and their children in our Welcome Home Shelter in Milltown, WI. Male survivors are sheltered in local hotels.

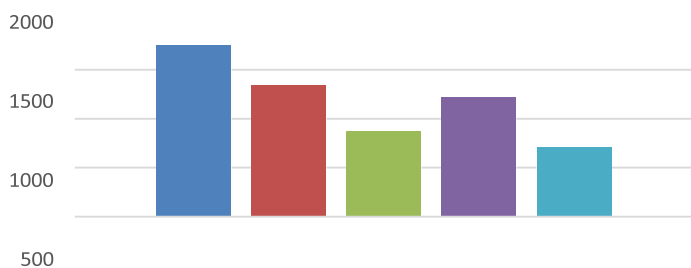
CRA's crisis line is answered 24/7, 365 days per year.

Support Groups



CRA offers weekly support groups. We offer domestic violence, sexual assault and children's groups which cover a variety of topics aimed at assisting victims with recovery from trauma. We also offer support to incarcerated females in the Polk and Burnett County jails and a DV education program for victims wishing to drop a no contact order.

Volunteer Hours



CRA utilizes volunteers in a variety of ways; support groups, life skills, child care, assisting with transportation needs of clients and answering telephones. CRA values our community partners.

COMMUNITY REFERRAL AGENCY, INC.
STATEMENTS OF FINANCIAL POSITION
December 31, 2016 and 2015

ASSETS

	<u>2016</u>	<u>2015</u>
CURRENT ASSETS		
Cash and cash equivalents	\$ 47,689	\$ 65,995
Grants receivable	41,353	28,463
Prepaid expense	4,766	4,680
Total Current Assets	<u>93,808</u>	<u>99,138</u>
 PROPERTY AND EQUIPMENT		
Property and equipment	665,070	687,894
Less accumulated depreciation	322,963	327,924
Property and Equipment, Net	<u>342,107</u>	<u>359,970</u>
 TOTAL ASSETS	 <u>\$ 435,915</u>	 <u>\$ 459,108</u>

LIABILITIES AND NET ASSETS

CURRENT LIABILITIES		
Current portion of long-term debt	\$ 1,620	\$ 19,504
Accounts payable	1,427	784
Accrued payroll taxes	4,418	1,358
Accrued expenses	19,878	18,506
Total Current Liabilities	<u>27,343</u>	<u>40,152</u>
 LONG-TERM DEBT	 1,975	 3,472
Total Liabilities	<u>29,318</u>	<u>43,624</u>
 NET ASSETS		
Unrestricted	395,097	405,984
Temporarily restricted	11,500	9,500
Total Net Assets	<u>406,597</u>	<u>415,484</u>
 TOTAL LIABILITIES AND NET ASSETS	 <u>\$ 435,915</u>	 <u>\$ 459,108</u>

Funding Sources 2016

Gov't Grants

DCF-Basic	\$109,742.00
DCF-Outreach	\$46,000.00
DCF-Children	\$44,041.00
SAVS	\$27,783.00
VOCA	\$133,824.00
FEMA	\$530.00
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	\$361,920.00

Foundations & Organizations

Fred C Katherine B Anderson	\$30,000.00
Andersen Corp	\$5,000.00
Hugh J Anderson	\$19,000.00
Green Bay Packers	\$2,000.00
Amery Community	\$1,500.00
WE Energies	\$500.00
United Way SC	\$2,500.00
St Croix Foundation	\$1,500.00
Polk Burnett Round Up	\$1,000.00
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	\$63,000.00

Private Funds	\$19,788.00
Fundraising	\$4,430.00

\$449,138.00

2016 CRA Funding Sources

